

How to setup email and SMS (text) notifications

General information

When a consumer requests information on a property, it is considered a lead. Leads can be sent to you from MyConnect via email and SMS (text) message.

How to set up your notifications

Email

- 1. Log into MyConnect (myconnect.bhhscalifornia.com)
- 2. Click on the gear icon (upper-right corner of the screen)
- 3. Click on "My Account"
- 4. Verify your email and change it if necessary -- all leads will be sent to this email address
- 5. Click "Save" (upper-right corner of the window)

SMS (text) message

- 1. Log into MyConnect (myconnect.bhhscalifornia.com)
- 2. Click on the gear icon (upper-right corner of the screen)
- 3. Click on "My Account"
- 4. Scroll down to the "Notifications Settings" section
- 5. Add your mobile number to the "SMS Mobile Phone" field
- 6. Select the cellphone provider from the "Mobile Carrier" drop-down menu -- all SMS (text) notifications will be sent to this mobile number
- 7. Click "Save" (upper-right corner of the window)

We highly recommend that you set up email and SMS (text) for lead notification.